

Annotation
of the syllabus of the discipline
Business Communication
Graduate qualification: Specialist
Field of training: 31.05.01 General medicine

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Goal of the discipline	The goal of the discipline is to form students' basic knowledge about the subject, object, methods of the various forms of business communication, the current understanding of medical communication for future professional work.	
Tasks of the discipline	<ul style="list-style-type: none"> - to form motivation for learning through actualization of content to the requirements of professional activity; - to introduce basic forms of oral and written business communication, psychological techniques, verbal and non-verbal culture of business communication; - to master basic strategies of behavior in a conflict; - to develop the following professionally important qualities of the general practitioner: empathy, tolerance, self-control, attentiveness. 	
Position of the discipline within the structure of the educational program (EP) (Prior & subsequent disciplines)	Block 1. Variative part. Elective disciplines.	
	Subsequent disciplines: History, Sociology, Medical Psychology, Conflictology, Philosophy, Pedagogy, Bioethics, Internal Diseases, Obstetrics and Gynecology, Neurology, Psychiatry, Psychotherapy, Infectious Diseases.	
Year of study, term	I/2	
Discipline workload (in academic hours)	Lectures (L)	
	Seminars (Sem.)	
	Practical classes (PC)	54
	Clinical practicals (CP)	
	Laboratory-based practicals (LBP)	
	Simulation-based practicals (SBP)	
	Preparation for the examination (PE)	

	Preparation for the credit (PC)	
	Exam consultations (EC)	
	Coursework (CW)	
	Unsupervised work (UW) (total)	54
	Examination control (EC)	
	Total course workload	108
Formed competences (Codes)	GPC-2	
Basic discipline sections (Modules)	1. Introductory section. 2. Theory section: - Communication and its components; - Written communication; - Verbal and non-verbal communication; - Basic communicational skills in medical communication.	